

YICHEN WANG

Senior Product Manager | AI Platforms & Fintech SaaS

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AI PLATFORMS | DATA PRODUCTS | ENTERPRISE INTEGRATIONS | FINANCIAL AUTOMATION

CONTACT

LOCATION

Warsaw, Poland | CET/CEST

WORK STATUS

Poland - no employer sponsorship required

MOBILITY

On-site / Hybrid / Remote

LINKS

[LinkedIn](#)

SENIOR PM CORE

AI/ML product strategy
AI agents & workflow orchestration
B2B SaaS platforms
Data products & analytics
APIs / ERP integrations
Multi-tenant SaaS
Identity, access & permissions
AP / AR automation
Discovery through launch
Executive stakeholder alignment
Metrics, OKRs & outcomes

LEADERSHIP EDGE

Technical-to-business translation
Global cross-functional leadership
Ambiguity-to-decision clarity
Platform & ecosystem thinking
Enterprise UX judgment

LANGUAGES

Chinese - Native
English - Full professional proficiency

ATS KEYWORDS

AI Product Management
AI Agents / MCP
Workflow Orchestration
LLM / RAG Evaluation
Platform Product Management
Data Products
ERP / API Integrations
OAuth / IAM
Multi-Tenant SaaS
Product Analytics
Financial Automation
Observability / Governance
PRDs / RFCs / OKRs

PROFILE

Senior Product Manager with 8+ years across AI-enabled B2B SaaS, data products, ERP integrations, and financial automation. Leads complex platform initiatives from discovery through launch, translating customer and operational problems into reusable capabilities, clear trade-offs, delivery-ready PRDs, and measurable outcomes. Combines technical fluency in APIs, identity, multi-tenancy, orchestration, and AI evaluation with strong enterprise UX judgment and global cross-functional leadership.

Career thesis: turn AI/ML, data workflows, and enterprise integrations into reusable, governed SaaS capabilities.

PLATFORM: APIs | ERP connectors | IAM & permissions

AI SYSTEMS: Agents | evaluation | guardrails | HITL

OUTCOMES: Adoption | efficiency | revenue | support reduction

VALUE PROPOSITION

- Owns ambiguous platform problems end-to-end: discovery, trade-offs, PRDs, stakeholder alignment, delivery, rollout, and measurement.
- Turns AI/ML capabilities into controlled workflow value through evaluation, observability, guardrails, admin controls, and human review.
- Designs for enterprise realities: tenant isolation, permissions, integration reliability, auditability, supportability, and legacy migration.

PROFESSIONAL EXPERIENCE

Technical Product Manager - Platform & Data | Quadient Digital / ICA

Nov 2024 - Present | Remote

Enterprise SaaS platform spanning AP/AR automation, ERP connectivity, cash visibility, and shared platform capabilities.

- Led AI platform discovery across agentic automation, MCP-based tool integrations, cash-flow forecasting, support triage, and anomaly detection; turned emerging use cases into prioritized roadmap options and delivery-ready PRDs.
- Owned product direction for AP/AR platform capabilities supporting the **GA launch of Cash Dashboard to all AP/AR users**.
- Shaped a unified ERP connector journey across registration, authentication, organization selection, lifecycle management, sync visibility, error recovery, and admin permissions, contributing to **35% faster integration adoption**.
- Translated multi-tenant models, authorization, orchestration, APIs, MCP-based tool access, and reliability constraints into executive-ready PRDs and trade-off narratives, aligning Product, Design, and Engineering around reusable, governed capabilities across AP, AR, and Hub.
- Led AI-assisted support automation, contributing to a **55% reduction in support-ticket rate** through stronger self-service, reusable resolution patterns, and clearer case routing.

Product Manager | Charoen Pokphand Group Co., Ltd.

Feb 2023 - Nov 2024 | Remote

B2B sourcing SaaS platform for buyers and suppliers within a global conglomerate's innovation center.

- Owned **product vision, roadmap, and PRDs** for end-to-end buyer and supplier workflows.
- Established a **data-quality strategy** that improved data accuracy and processing efficiency by **34%**.
- Delivered **AI/OCR capabilities** for watermark detection and invoice-context extraction, increasing customer engagement by **67%**; used product instrumentation to guide subsequent growth iterations.

EDUCATION HIGHLIGHT

M.Sc. Data Science
AI/ML, analytics, data systems & decision intelligence

B.Eng. Architecture & Engineering
Systems thinking, UX judgment & structured problem solving

PSM / PSPO
Agile product ownership & outcome-driven delivery

PORTFOLIO PROOF

Quadient Hub global launch
AI Cash Dashboard launch
Yichen Lens Product intelligence platform
Yichen Guard E-invoicing assurance system
Yichen Resolve financial resolution system

TOOLS / FLUENCY

Jira / Confluence
Figma / Miro
SQL / product analytics
Postman / REST APIs
Azure / AWS fundamentals
Salesforce workflows
ERP workflows & integrations

Data Product Manager | Axiom Technology

Jun 2019 - May 2021 | Beijing, China | Hybrid

Data science and education consultancy delivering SaaS, analytics, and data solutions.

- Contributed to the launch of a SaaS location-recommendation product and an online education platform.
- Partnered with data scientists on **NLP research** and BERT-based sentiment analysis, translating behavioral insights into product improvements.
- Defined **MVP scope and roadmap** through user research, product analysis, and data-backed prioritization, increasing revenue by **22%** through iterative optimization of the online-learning product.
- Collaborated on data-ingestion pipelines and multi-source integration into **Snowflake**.

Assistant Product Manager Intern | ofo

Feb 2018 - Jun 2018 | Beijing, China | On-site

App-based dockless bike-sharing product and community-mobility research.

- Conducted community research to identify user needs, daily habits, and travel patterns.
- Partnered with data and operations teams to produce a product report for APEC-related analysis.

Product Analyst Intern | Mountains of Imagination

Nov 2015 - Sep 2017 | Beijing, China | Hybrid

B2B consultancy focused on presentation and business-strategy coaching.

- Analyzed product-usage data with Python and SQL, tracking engagement KPIs and identifying product issues.
- Supported A/B-test-led optimization, increasing positive feedback by 12% and customer traffic by 17%.

EDUCATION & CREDENTIALS

University College Dublin | M.Sc. Data Science | 2018 - 2019

Graduate focus across statistics, computer science, behavioral data, and information systems.

- Coursework: Python, databases, machine learning, deep learning, data visualization, quantitative analytics, social-network analysis, and agent-based simulation.

Beijing Jiaotong University | B.Eng. Architecture & Engineering | 2013 - 2018

Engineering and design foundation in systems thinking, UX judgment, and structured problem solving.

- Coursework: probability and statistics, engineering project management, UI/UX, HCI, cognitive psychology, information architecture, visual communication, and accessibility.

Credentials: PSM, PSPO. Current professional development: AI agents, workflow orchestration, evaluation, observability, and governance.

POSITIONING LINE

Senior Product Manager focused on AI platforms, enterprise workflow automation, and measurable business outcomes, with experience collaborating across Europe, North America, and Asia.